



*Welcome to the Averett University family! We are so very glad you are here, and honored that you have chosen Averett for this important journey in your life. We applaud you for taking this incredible step toward your future, and we look forward to being here with you every step of the way!*

## *Student Success Team:*

Upon admission, you received contact information for your Student Success Coach, who will be your point of contact for your degree completion plan, schedules and course registration, transfer credit questions, etc. Your Student Success Coaches are here to assist you with anything that you need during your time at Averett.

***Carly Pearce, Executive Director of Non-Traditional Student Services***

Schedule Meeting: <https://averettgpscheduling.as.me/Pearce>  
[cpearce@averett.edu](mailto:cpearce@averett.edu) and 434-791-5841

***Chris Ellis, Director of Non-Traditional Student Services***

Schedule Meeting: <https://averettgpscheduling.as.me/Ellis>  
[cellis@averett.edu](mailto:cellis@averett.edu) and 757-644-4712

***Erma Neveu, Military Site and Student Support Liaison***

Schedule Meeting: <https://averettgpscheduling.as.me/Neveu>  
[eneveu@averett.edu](mailto:eneveu@averett.edu) and 703-640-7498

***Chandy Haskins, Student Success Coach***

Schedule Meeting: <https://averettgpscheduling.as.me/Haskins>  
[chandy.haskins@averett.edu](mailto:chandy.haskins@averett.edu) and 434-791-7236

***Lesley Cole, Student Success Coach***

Schedule Meeting: <https://averettgpscheduling.as.me/Cole>  
[lacole@averett.edu](mailto:lacole@averett.edu) and 434-791-5742

***Liz Cervantes, Student Success Coach***

Schedule Meeting: <https://averettgpscheduling.as.me/Cervantes>  
[lcervantes@averett.edu](mailto:lcervantes@averett.edu) and 434-791-7223

***Rachael Lipscomb, GTA for Student Services***

Schedule Meeting: <https://averettgpscheduling.as.me/Lipscomb>  
[rmlipscomb@averett.edu](mailto:rmlipscomb@averett.edu) and 434-791-6897

**Ashley Patterson, GPS Coordinator of Tutoring Operations**  
Schedule Meeting: <https://averettpsscheduling.as.me/Pattersonapatterson@averett.edu>  
<https://gps.averett.edu/tutoring/>

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## *Non-Traditional Student Financial Services:*

If you are located in or near Danville, you may visit our New Student Readiness and Financial Aid Teams at our Riverview Campus at 512 Bridge Street. You may visit our Student Financial Services Team at Averett Central in Main Hall, located at 420 West Main Street.

### **New Student Readiness**

[ready2beacougar@averett.edu](mailto:ready2beacougar@averett.edu)

**Kamrin Johnson, New Start Coordinator**

Schedule Meeting: <https://averettpsscheduling.as.me/Johnsonkrjohnson@averett.edu> and 434-791-7134

**Riley Smith, Admissions Assistant**

[resmith@averett.edu](mailto:resmith@averett.edu) and 434-791-7136

**Kaitlin Buchanan, Scheduling Coordinator**

[krbuchanan@averett.edu](mailto:krbuchanan@averett.edu) and 434-791-7278

### **Student Accounts**

**Student Financial Services Team, Main Phone Number**  
800-948-2810

**Rhonda Reavis, Assistant Director for Student Accounts**

[rreavis@averett.edu](mailto:rreavis@averett.edu) and 434-791-7113

**Kristi Phillips, Student Financial Services Counselor**

[kphillips@averett.edu](mailto:kphillips@averett.edu) and 434-791-7121

**Penny Hudson, Student Financial Services Counselor**

[penny.hudson@averett.edu](mailto:penny.hudson@averett.edu) and 434-791-7122

### **Financial Aid**

**Pam Harris, Assistant Director, Financial Aid**

Schedule Meeting: <https://averettpsscheduling.as.me/Harrisplharris@averett.edu> and 434-791-5871

**Jeremy Jennings, Financial Aid Counselor**  
[jjennings@averett.edu](mailto:jjennings@averett.edu) and 434-791-7147

**Charles Phillips, Financial Aid Counselor**  
[cphillips@averett.edu](mailto:cphillips@averett.edu) and 434-791-4995

## GI Bill

**Kara Hankins, VA Certifying Official**  
[khankins@averett.edu](mailto:khankins@averett.edu) and 434-791-5665

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## *Admissions Team:*

During your admissions process, you worked with one of our admissions counselors to complete your admissions file and prepare for your first course. Your admissions team is always available to help you whenever you may need assistance, so please feel free to reach out to them anytime with questions, feedback, concerns, referrals, or just to say hello! We love our students and look forward to hearing from you!

**Melissa Anderson, Director of Non-Traditional Admissions**  
Schedule Meeting: <https://averettgpscheduling.as.me/Andersonmanderson@averett.edu> and 804-729-8285

**Christy Davis, Assistant Director of Non-Traditional Admissions**  
[cdavis@averett.edu](mailto:cdavis@averett.edu) and 434-791-7133

**Andrea Levengood, Admissions Counselor**  
Schedule Meeting: <https://averettgpscheduling.as.me/Levengoodalevengood@averett.edu> and 757-644-4709

**Jonathan Nichels, Admissions Counselor**  
Schedule Meeting: <https://averettgpscheduling.as.me/Nichelsjonathan.nichels@averett.edu> and 804-593-5031

**Holly Kains, Admissions Counselor**  
[hkains@graduateprogram.org](mailto:hkains@graduateprogram.org) and 434-549-0176

**Pat Williams, Admissions Counselor**  
Schedule Meeting: <https://averettgpscheduling.as.me/Williamspwilliams@averett.edu> and 804-729-8286

**Sarah Hudson, Admissions Counselor**  
Schedule Meeting: <https://averettgpscheduling.as.me/Hudsonshudson@averett.edu> and 540-767-6040

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## *Returning Students:*

Should you need to withdraw from your degree program for an extended period of time, you will want to contact your Student Success Coach or Admissions Counselor when it is time to return and finish your education journey. They will assist you with your readmission process and help you every step of the way!

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## *Additional Resources and Contacts:*

**Stacy Gato, Vice President for Enrollment**  
[sgato@averett.edu](mailto:sgato@averett.edu) and 434-791-7110

**Dr. Cathy Cutright, Program Director, Education**  
[ccutright@averett.edu](mailto:ccutright@averett.edu) and 540-760-5346

**Dr. James Hodgson, Program Director, Criminal Justice**  
[jhodgson@averett.edu](mailto:jhodgson@averett.edu) and 434-791-6881

**Dr. Peggy Wright, Program Director, Business**  
[peggy.wright@averett.edu](mailto:peggy.wright@averett.edu) and 434-791-7118

**Kevin Harden, Reference Librarian**  
[kharden@averett.edu](mailto:kharden@averett.edu) and 434-791-5692

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## *Student Tools:*

**The following are links to all resources available to you during your journey here at AU. You can find the majority of these resources located under "Information for Enrolled Students" at <https://gps.averett.edu/averett-admissions-aid/info-enrolled-students/> (password averettgps)**

*Blount Online Library*  
<http://discover.averett.edu/library>

*University Catalog*  
<https://gps.averett.edu/online/course-catalog/>

*Tutoring*  
<https://gps.averett.edu/tutoring/>

*IT Help Desk*

<https://ithelpdesk.averett.edu/>

*Moodle Login Page*

<http://moodle.averett.edu/>

*PC Self Service (to check grades, review unofficial transcripts, and make an ACH payment from your checking account)*

<https://sserve.averett.edu/selfservice//Home.aspx>

*To pay for Tuition via a Visa, MasterCard, Discover, or American Express*

<https://sserve.averett.edu/SelfService/Home.aspx>

*Averett Student Email*

<https://accounts.google.com/ServiceLogin?continue=https%3A%2F%2Fmail.google.com%2Fmail%2F&ltmpl=default&service=mail&sacu=1&hd=aumail.averett.edu>

*Averett University Bookstore*

<http://www.averett.bkstr.com/>

*Career Services and Development*

<https://gps.averett.edu/why-averett/career-development/>

*Averett University Athletics Information*

[www.averettcougars.com](http://www.averettcougars.com)

*Blog*

<https://gps.averett.edu/blog/>

*Facebook*

[www.facebook.com/AverettUniversityGPSProgram](http://www.facebook.com/AverettUniversityGPSProgram)

*Twitter*

<https://twitter.com/AverettGPS>

*Instagram*

<https://www.instagram.com/averettuniversitygps/>

*LinkedIn*

<https://www.linkedin.com/school/averett-university-graduate-&-professional-studies/>



*We are so very proud of you for taking on this amazing, important journey, and we are grateful you have chosen AU! We are all here to help you and ensure your experience is everything you expect, so please feel free to reach out to any of us at any time for assistance and feedback. We love our students, and we welcome you to the Averett Family! Go Cougars!*